

EXHIBIT 14

Excerpts of the Transcript of

the Feb. 28, 2018

Deposition of Rick Frank taken

in *Rimini Street, Inc. v. Oracle*

America, Inc.

UNITED STATES DISTRICT COURT
DISTRICT OF NEVADA
RIMINI STREET, INC., a
NEVADA corporation,
Plaintiff,
vs. No. 2:14-CV-01699-LRH-CWH
ORACLE AMERICA, INC.,
a DELAWARE corporation; AND
ORACLE INTERNATIONAL CORPORATION,
a California corporation,
Defendants.

ORACLE AMERICA, INC.,
a DELAWARE corporation; AND
ORACLE INTERNATIONAL CORPORATION,
a California corporation,
Counterclaimants,
vs.
RIMINI STREET, INC., a NEVADA corporation,
SETH RAVIN, an individual
Counterdefendants.

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VIDEO-RECORDED DEPOSITION OF RICHARD GARY FRANK
San Francisco, California
February 28, 2018

Reported by:
KENNETH T. BRILL
CSR NO. 12797
Job No. 2827856

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1 Q. Do you know if it involves installing new 09:47:04
2 software? 09:47:06
3 MR. VANDEVELDE: Asked and answered. And 09:47:08
4 vague. 09:47:09
5 THE WITNESS: No, I don't -- there's 09:47:12
6 updates they receive from Oracle at the time, and 09:47:14
7 that's -- I don't know if that was new software or 09:47:17
8 what it was. 09:47:20
9 BY MS. SHINN: 09:47:25
10 Q. And is there anything else you did besides 09:47:26
11 write batch scripts as part of that upgrade? 09:47:29
12 A. No. 09:47:37
13 Q. And where did you work -- sorry, you were 09:47:44
14 working as a contractor for San Jose Water 09:47:46
15 Company -- 09:47:48
16 A. Yes. 09:47:49
17 Q. -- right? 09:47:49
18 Did you have any other customers as you 09:47:51
19 were working for a contractor during this time? 09:47:52
20 A. No. 09:47:55
21 Q. And where did you work after San Jose 09:47:55
22 Water Company? 09:47:56
23 A. TomorrowNow. 09:47:58
24 Q. And when did you join TomorrowNow? 09:47:59
25 A. December 2006. 09:48:02

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1 Q. And what was your position at TomorrowNow 09:48:05
2 when you joined? 09:48:07

3 A. Technical support analyst. 09:48:11

4 Q. And what were your job responsibilities as 09:48:12
5 a technical support analyst? 09:48:14

6 A. Assist customers with technical support 09:48:19
7 questions they had. 09:48:22

8 Q. So you interacted with customers on a 09:48:25
9 regular basis? 09:48:28

10 MR. VANDEVELDE: Misstates testimony. 09:48:29

11 THE WITNESS: Whenever -- whenever they 09:48:39
12 called. 09:48:40

13 BY MS. SHINN: 09:48:40

14 Q. And did your position as a technical 09:48:44
15 support analyst involve any programming? 09:48:45

16 A. No. 09:48:50

17 Q. Did you primarily answer customer 09:48:54
18 questions over the phone? 09:48:57

19 A. Yes. 09:48:59

20 Q. Did you ever -- did customer questions 09:49:01
21 require you or anyone else to -- if you know, work 09:49:08
22 on the customer software directly? 09:49:11

23 MR. VANDEVELDE: Objection, vague. 09:49:13

24 THE WITNESS: I don't know. 09:49:17

25 BY MS. SHINN: 09:49:17

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1 CERTIFICATE OF REPORTER
23 I, the undersigned, a Certified Shorthand
4 Reporter of the State of California, do hereby
certify:5 That the foregoing proceedings were taken
before me at the time and place herein set forth;
6 that any witnesses in the foregoing proceedings,
7 prior to testifying, were administered an oath; that
8 a record of the proceedings was made by me using
machine shorthand which was thereafter transcribed
9 under my direction; that the foregoing transcript is
10 a true record of the testimony given.11 Further, that if the foregoing pertains to the
original transcript of a deposition in a Federal
Case, before completion of the proceedings, review
12 of the transcript [] was [] was not requested.13 I further certify I am neither financially
interested in the action nor a relative or employee
14 of any attorney or any party to this action.15 IN WITNESS WHEREOF, I have this date
16 subscribed my name.17
18 Dated: March 6, 2018
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21
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23
24 KENNETH T. BRILL
25 CSR No. 12797